



Plain Language Summary of Financial Assistance Policy for Sherman Oaks Hospital

Eligibility: Sherman Oaks Hospital offers reduced or no charge services for emergency and other medically necessary care for individuals eligible under our Financial Assistance Policy. Eligibility is based on the Hospital's Financial Assistance Policy, which includes using the Federal Poverty Level guidelines, number of dependents, and gross annual income along with supporting income documents.

Income Guidelines: If meeting the Hospital's Financial Assistance Policy requirements, uninsured patients with family income below 400% of the current Federal Poverty Level and less than \$10,000 in monetary assets will qualify for a 100% discount on their qualifying Hospital services. Uninsured patients with family income greater than 400% but less than 450% of current Federal Poverty Level and less than \$10,000 in monetary assets, and insured patients with family income less than 450% of current Federal Poverty Level and excessive medical costs, may qualify for partially discounted care and extended payment plans. Patients eligible for financial assistance will not be charged more than the amount generally billed for emergency or other medically necessary care to individuals having insurance coverage.

For More Information or to Apply: The full Financial Assistance Policy and a Financial Assistance Application Form are available at our website, www.shermanoakshospital.org, by mail at no charge by calling 818-501-0434, or by visiting our Billing Office in person at 4929 Van Nuys Boulevard, Sherman Oaks, CA 91403. Applications are available in non-English languages spoken by large segments of the community. For further questions or assistance in completion of the Financial Assistance Application, please call our Billing Office at 818-501-0434. Completed applications should be delivered to Sherman Oaks Hospital, Attn: Patient Financial Services, 4929 Van Nuys Boulevard, Sherman Oaks, CA 91403 for processing.

Additional Resources: The Health Consumer Alliance ("HCA") is a resource available to patients to help them understand the billing and payment process, as well as Covered California and Medi-Cal Presumptive Eligibility. HCA offers free assistance over-the-phone or in-person. For more information, visit the Health Consumer Alliance website at <https://healthconsumer.org>.

Shoppable Services: To review this Hospital's list of shoppable services in accordance with Title 45 section 180.60 of the Code of Federal Regulations, please visit: <https://www.shermanoakshospital.org/patients-visitors/financial-assistance/>.